



## Special Events Package Policies - as of 1/1/26

| Event                                                                                              | Fees Due to Cancellations                                                                                                                                                                                                                                                                                            |
|----------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Festivals:</b> Cherry Blossoms, Country Music Fest, Jazz Fest, Mardi Gras, July 4 Fireworks NYC | Non-refundable deposit/Due: \$250 pp within 7 days of booking<br>Final payment due: 90 days before arrival<br>Penalty if canceled 60 to 89 days of arrival \$350 pp<br>Penalty if canceled within 60 days of arrival: Full package price                                                                             |
| <b>Holiday Season:</b> Branson Christmas Shows, Thanksgiving & Shoppers Weeks NYC                  | Non-refundable deposit/Due: \$350 pp within 7 days of booking<br>Final payment due: 90 days before arrival<br>Penalty if canceled up to 46th day of arrival: 50% of package price<br>Penalty if canceled 45 to 31 days of arrival: 75% of package price<br>Penalty if canceled inside 31 days of arrival: No refunds |
| <b>Rose Parade/Rose Bowl</b>                                                                       | Non-refundable deposit/Due within 7 days of booking: Rose Parade deposit is \$250 pp and Parade/Game Combo is \$350 pp<br>Final payment due: October 15<br>Penalty if canceled between October 15 and November 30: \$300 pp<br>Penalty if canceled after November 30: Full package price is forfeited.               |
| <b>Sports Events:</b> Baseball All Star Game, Indy 500, Kentucky Derby, US Open Tennis             | Non-refundable deposit/Due: \$750 pp for Kentucky Derby & US Open Tennis; \$300 pp for all other Sports Events<br>Final payment due: 100 days before arrival<br>Penalty if canceled 75-99 days before arrival: 50% of package price<br>Penalty if canceled within 75 days of arrival: Full package price             |

**About our Sports Event Tickets.** City Escape Holidays contracts with reliable sources 11 months before each event. Ticket allotments are based on anticipated usage and may become sold out; if so, based on market conditions, for bookings made within 6 weeks of the event, a surcharge may apply to procure additional tickets. The included tickets can be upgraded, with surcharges quoted at time of booking

**Documents and Event Ticket Delivery.** Tickets and documents for Rose Parade/Rose Bowl are presented to our guests by a City Escape Holidays representative at the hotel. Tickets for all other event packages will be included in the E-document packet that we send to your travel agent anytime between 3 and 10 days before arrival or will be delivered to you at your hotel by a City Escape Holidays local rep. In many cases your event tickets will be mobile tickets that you will need to upload to you cell phone.